



We want to partner with you!

Ontario Health Central: **Patient & Family Advisory Council (PFAC)**

What is the opportunity?

[Ontario Health](#) is an agency created by the Government of Ontario. We have a **mandate** to connect and coordinate our province's health care system to help ensure that Ontarians receive the best possible care.

There are five geographic regions as part of Ontario Health. The regions are the 'front door' to communities and people across the province. **Ontario Health Central** is one of our five geographic regions. We serve 4.9 million people living in both fast-growing and diverse communities from Mississauga to Huntsville and Orangeville to Markham

We are creating a Patient & Family Advisory Council for Ontario Health Central.

We want to work with you so that we better understand your health care experiences, needs, and priorities. You can play an important role in shaping how our province designs and delivers health care that meets the needs of your community and improves people's healthcare experiences.

We need your help to do this work!

We are looking for 12-15 Ontarians from the Central Region.

You can advise us on topics such as mental health and addictions, virtual health care, pandemic response and recovery, and health care planning more generally.

We are looking for council members who represent our region's diverse communities.

- People who regularly use or support people who use the health system. For example: seeing your family doctor, receiving care for mental health or addictions, or being a patient or caregiver for someone in the hospital—in the last two years.
- People who have some understanding of Ontario's health-care system, and how the parts of the system connect to each other.
- People who are interested in improving care for others in their community
- People who may be underserved by our current system. This will help ensure our health services meet the diverse needs and priorities of all Ontarians.

What do we need from you?

- A three-year commitment
- Attendance at meetings (virtually or in-person) a minimum of six times per year. (Support will be provided to ensure you are able to attend meetings and participate fully).
- An interest in collaborating with other patient advisors across the health system and participating in ongoing training and educational opportunities.

If you are interested in participating:

Please take a few minutes to fill out this [Expression of Interest¹](#) with a bit of information about yourself, your interests, and your experiences.

For support in applying or to get more information: Contact – Jennifer Bokor, Digital Communications Coordinator either by email at jennifer.bokor@ontariohealth.ca or by telephone at 1-647-800-5489.

All applications will be reviewed, and we will invite potential candidates for a telephone or video interview. Participation on the PFAC is strictly voluntary and remuneration for participation is not provided at this time. We will get back to everyone about their application. If you are not selected for the PFAC but are interested in other opportunities, you can sign up for [Ontario Health's Patient & Family Advisor Network](#).

We want your experience to be as accessible as possible—we don't want you to feel intimidated or overwhelmed in applying to be on the Council. We are available to support you through this process. If you have any questions or need any accommodations to complete the form or participate in an interview, please reach out to us.

¹ Note: The following persons are not eligible for PFAC membership: members of Ontario Health-funded health service provider Boards, staff of Ontario Health-funded health service providers, elected representatives, practicing health-care professionals, paid employees of health charities, employees of companies in health industries, elected officials, and employees of provincial and federal health ministries.

